

ISSUES IN UNIVERSITY ADMINISTRATION SYSTEMS: A REGIONAL AUSTRALIAN CASE

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ABSTRACT

This paper describes some of the major policy issues that occurred during the last fifteen years that were faced by the university and IT management of a regional Australian university. The changing context of the Australian higher education industry during this time is described. An unusual feature of this period described in the paper, is a collaborative systems development project in which most Australian universities participated, but which did not meet its full objectives. Towards the end of this period, the software market for university administration systems became more active, which led to the adoption of Enterprise Resource Planning systems by this and other Australian universities.